SUPPORT FOR PUPILS IN SCHOOL

Tier 1: Coping – low level pastoral support and advice needed

These concerns can be categorized as short periods of feeling like they are unable to cope. For the most part the young person is thriving but there are incidents which cause distress without causing a longer term of lasting impact on wellbeing.

What are the concerns?	Who can help?	What will they do?
Examples include: Friendships concerns Conflict with parents or siblings Worries about school work Exam anxiety Presenting as unhappy or stressed Presenting as withdrawn or tearful Poor attendance Failure to make progress Seeking frequent adult attention Minor illness Pet death Past history of mental health concerns which needs monitoring Uniform issues/queries	Tutors	Discuss problems, reassure, and suggest solutions Contact parents to discuss concerns Signpost to wellbeing corner in the LRC, mental health ambassadors and lunch time drop in clubs Signpost to external support for low level concerns and short-term problems as per guidance below Suggest extra-curricular clubs Carry out wellbeing activities in tutor times If needed tutor to complete pastoral referral to access tier 2 support

Tier 2: Getting help – long term pastoral support needed

These concerns are categorized as longer term and beginning to impact on the wellbeing and academic progress of the young person

What are the concerns?	Who can help?	What will they do?
Examples include: Longer sustained periods of low mood Long term friendship concerns (over a term or more without resolution) Significant anxiety in class or surrounding a specific element of school/home despite support from tutor Divorce of parents	Guidance Manager	Inform teachers of issue Carry out 1-2-1 session with pupil and create support plan to be shared with home and staff in school (and log on CPOMs – our recording system) Share workbooks with young person to use at home Signpost to other external support available

Bereavement of extended		
family member		
Tier 3: Getting more help - ta	rgeted support needed	
A sustained concern which is a	ffecting the wellbeing and po	ossibly academic progress of the young
person. They are facing challen	ges on a regular, if not daily	basis.
What are the concerns?	Who can help?	What will they do?
What are the concerns? Examples include: Persistent low mood or anxiety Attachment difficulties Bereavement of close family member History of abuse Self-Harm Suspected eating Disorders Risk taking behaviors Emerging personality disorders	Who can help? Guidance managers alongside 1-2-1 intervention team and external agencies	What will they do?Inform teachers Meet with young person and complete support plan and share with home (and log on CPOMs – our recording system)Complete referrals for interventions in school such as:Group interventions: Lego therapy Nurture group Anxiety group Mindfulness Zones of Regulation1-2-1 interventions: ELSA FIEPs Anger management Anxiety managementThe interventions above are scored at the start and end points to monitor effectiveness. Records of sessions are kept and stored on CPOMs but remain confidential (unless safeguarding concerns are raised).Should a pupil not show improvement further referral to external agencies will be madeExternal agency referrals: EYC
		CWP School Nursing team
		Should these agencies be unable to offer support then a referral will be made to Hampshire CAMHs

Tier 4: Getting risk support – immediate high-level support needed Serious and possibly life-threatening incidents with require professional intervention outside of school				
What are the concerns?	Who can help?	What will they do?		
Examples include: Imminent risk to life Suicidal ideation or attempts Sustained self-harm School refusal as a result of persistent low mood, or anxiety Diagnosed anxiety disorder or depression Disclosure of incident of witnessed domestic abuse Disclosure of direct abuse	DSL/Safeguarding Team	If risk becomes apparent in school young person will be supported by GM or DSL, safeguarding policy followed and home informed Contact with Children's Services and Health services as appropriate Tier 4 support plan produced Risk assessment produced CAMHs referral made and tier 3 support put in place Reduced timetable in place if appropriate		