

Dear Parents and Carers,

HC3S – Your New Catering Provider from February 2022

HC3S are delighted to provide the catering services chosen for you by Toynbee Secondary School. With over 30 years' experience in education catering, we provide high quality catering services to schools and colleges across Dorset, Wiltshire and Hampshire. We are immensely proud to have been awarded accolades from various organisations that recognise our commitment to providing healthy and fresh food and currently hold the prestigious title of Education Caterer of the Year.

As parents ourselves, we understand how important the lunch decision is. You want to make sure that your child eats at lunchtime, what they have is nutritionally balanced and also that the option they select is value for money. Our ethos is about making great tasting food to maintain pupils' mental and physical health to give them the opportunity to achieve and set them on the right track for life. We help do this by providing nutritious food, cooked fresh every day and which is responsibly sourced, giving young people a balanced diet with healthy food choices that aid concentration levels.

We undertook surveys and ran focus groups in summer 2020 to encourage deeper pupil involvement. We involve the school council and eco committees to give them a clear voice and listen to what they tell us before finalising our menus.

Menus

With two breaktimes, there is ample opportunity to eat well at school. Our lunches consist of a protein rich main course, vitamin-packed vegetables along with rice, pasta dishes or potatoes to give growing bodies energy to keep them alert all afternoon. Pupils can choose from a choice of meat/fish or vegetarian main meal each day, along with salad. We use British meat, fish from sustainable sources and as much food as possible, is locally sourced.

<https://www.hants.gov.uk/educationandlearning/hc3s/education-catering/menu-secondary>

Director of Culture, Communities & Business Services
Felicity Roe

Theme Day events

Our theme days are really popular in our schools to create a buzz. They're a great way to encourage young people to try new food so look out for these throughout the year. From Italian Day, National School Meals Week (9-15 November) to British Food Fortnight in September they are fun and friendly and celebrate an enjoyment of flavours. They will be advertised in advance through your school communication channels and on our Facebook/Twitter feeds.

You can find our current menu on our Facebook page (@hc3seducation) and on our web site at www.hants.gov.uk/educationandlearning/hc3s

Sustainability

We are striving to achieve sustainability goals and work with our suppliers to help this happen through the food chain. This includes reducing unnecessary packaging, banning single use plastic and plastic straws and serving hand-held food in compostable Vegware packaging. Read more about our progress here:

<https://www.hants.gov.uk/educationandlearning/hc3s/sustainability>

Eat and save

If you are entitled to receive free school meals, please take advantage of this and support your school as they benefit from extra funding for each pupil registered. Use our eligibility checker here: <https://www.hants.gov.uk/educationandlearning/freeschoolmeals/juniorsecondary>

Cashless catering

We operate a biometric cashless catering system which enables shorter queues and discourages money spent in shops outside of school for unhealthy snacks. It also means parents/carers can receive reports on what their child buys.

Getting in touch

We'd like to introduce you to your experienced catering team, Sebastian Vigeron, your District Manager, led by Senior District Manager, Kim Wilson and Operational Manager Rupert Bazeley-White.

We value your feedback and would love you to follow us and post a review on our Facebook page. Alternatively, you can email us at hc3s.support@hants.gov.uk. Please also follow us on Twitter @hc3s6.

You may also meet us at parents' evenings (outside of Covid restrictions).

Yours faithfully,

Amanda Whatley

Business Development Manager